Questions for Client and Responses

We have had one client meeting however we have to meet the client of Health Canada Friday the 20th. The Health Canada team did not have much prepared therefore we are meeting with their client who wants the actual application. I sent these questions ahead of time and the client responded with some preliminary responses and we expect more elaboration on the meeting on Friday.

We met with Health Canada Mobile Team Thursday January 5th at 2pm

Andrew Lamarche, Jeremy Sivaneswaran

Location: 340 Legget Drive, Kanata

Attendee’s: Shannon, Paul, Daniel, Owen

We are planning to meet with Health Canada Friday January 20th at 1:30

Joesph Mikhael

Location: 2720 Riverside Dr

Attendee’s: Shannon, Paul, Daniel,

Here are several questions we sent Joe, he gave us very preliminary responses and we expect more elaboration on Friday and will resend the document again after.

 What do you want your app to accomplish?

1) Complete a profile 2) Prepare (draft) or complete forms. 3) Submit forms. 4) Receive confirmation numbers. 5) Simple tracking of their draft/complete forms by Confirmation Number, Type of Form, Date, and subject.

What is the first thing you want people to do when they start your app?

Choose settings – how to receive notifications, language

Who is your target market? Age, level of technical expertise, disabilities?

Create their profile. The info in it helps in completing the info required in the forms.

Do you have any existing design work (icons, logos, colour schemes, and font faces) that needs to

be incorporated in your app?

Our existing app would help with logos and colours: <https://play.google.com/store/apps/details?id=ca.gc.hcsc.pmra&hl=en>. I have asked one of our IT teams for their most recent links/screenshots of the current web development. In the meantime, attached are some mockups that we had prepared. The app would be similar to the right side of slide 7 (profile), slide 9 (form completion), and slide 10 (form submission). Slide 11 (tracking) would be simply the table, and no mechanisms to change the filters/sorting.

What will your app do that a website cannot do?

Save a profile, notifications, simple tracking

How would you summarize what your app does in three sentences?

The app allows users to easily send questions and incident reports to the PMRA. After completing their profile, users can quickly complete forms and submit them to the PMRA using the app. After submission, they will receive a confirmation number of their submission, and can view in the app the submissions they are currently working on or have made.

Are there any regulations about your industry / business that I should be aware of regarding your

app or the content on your app?

I believe Jeremy and Andrew can help with this.

Do you have an existing app or website that does any part of what you want this app to achieve?

Call Line: <http://www.hc-sc.gc.ca/contact/cps-spc/pmra-arla/infoserv-eng.php>

Incident Reports: <http://www.hc-sc.gc.ca/cps-spc/pest/part/protect-proteger/incident/index-eng.php>

Can you show me (or describe) the business environment in which the solution will be used?

It will be used by the public, especially those who are interested in, or use pest control products.

Do you have any ideas for names for the application?

Public Engagement Portal App